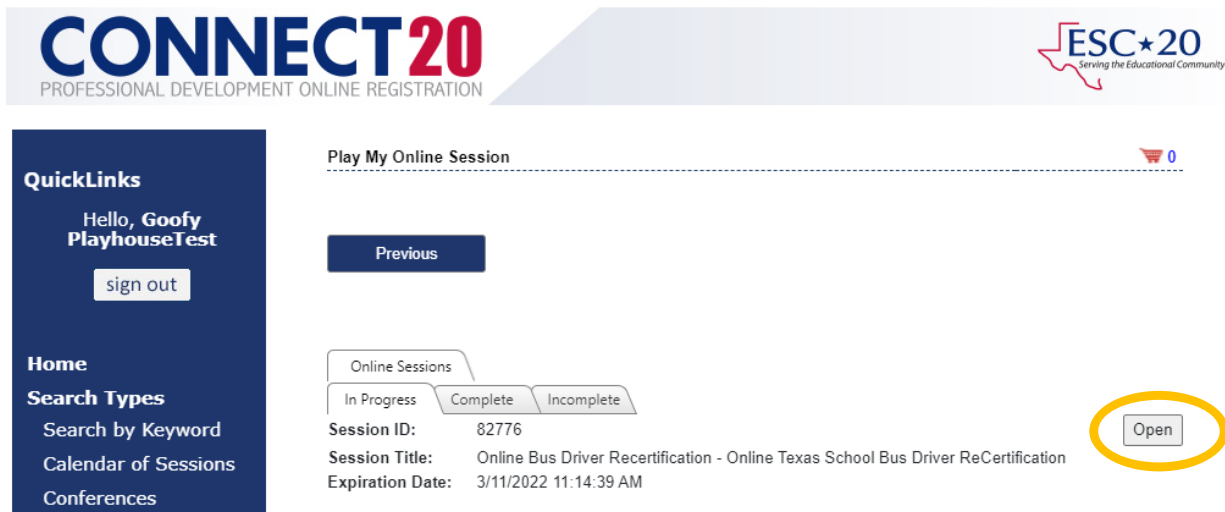


ESC-20 Online Course Access Guide

Please follow these directions prior to starting your course for the first time.

Step 1: Once you access your online session in Connect 20, a button will be displayed titled “Open.” Please see Figure 1 below.

Figure 1 - Click the "Open" button



Step 2: You will be redirected to ESC-20 University to complete your course. You will be required to Sign In with your email, and a **default password welcome1** before you can move forward. Then click the green button that says “Sign In”. Please see Figure 2.

* **For existing ESC-20 University users** you can login with your existing username and password. Do not use the welcome1 password.

ESC-20 Online Course Access Guide

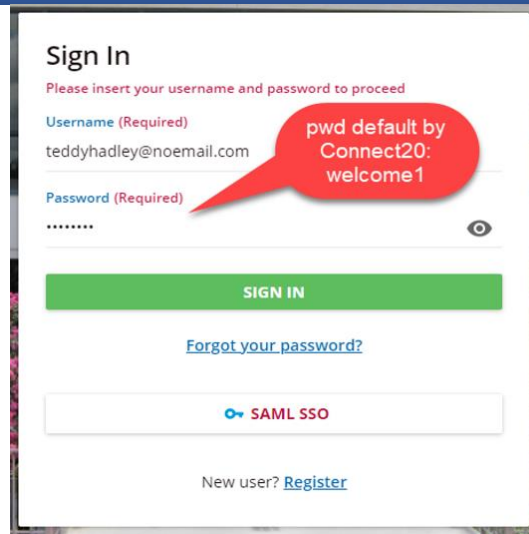
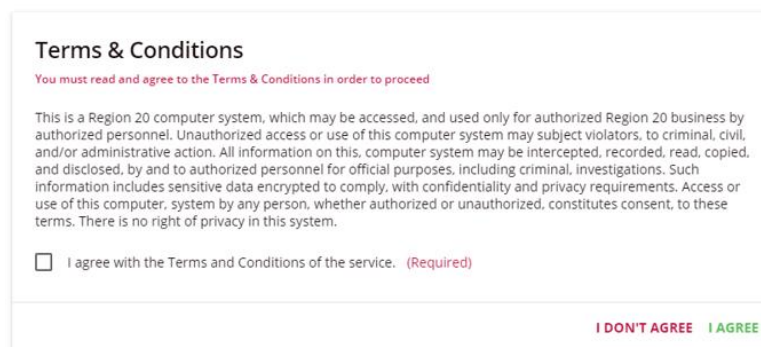
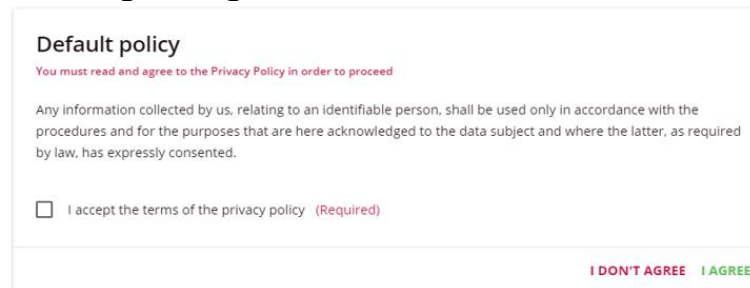


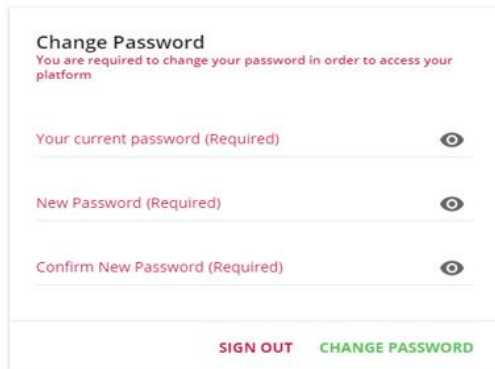
Figure 2 - SIGN IN

Step 3: Once you enter your username (email) and password (welcome1), you will be redirected to accept the terms of the privacy policy page (Default policy). Then the “Terms & Conditions” page will open after selecting “I Agree”.



Step 4: After selecting “I Agree” on the Terms & Conditions page, you will be redirected to the “Change Password” page. Here you will enter your default password welcome1, then create a new password (it can be whatever you want, or the same one as in Connect 20), confirm password, and select Change Password.

ESC-20 Online Course Access Guide



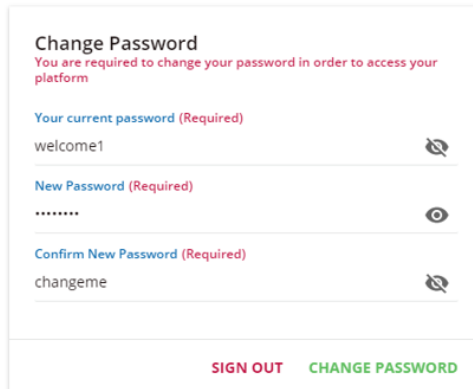
Change Password
You are required to change your password in order to access your platform

Your current password (Required)

New Password (Required)

Confirm New Password (Required)

[SIGN OUT](#) [CHANGE PASSWORD](#)



Change Password
You are required to change your password in order to access your platform

Your current password (Required)
welcome1

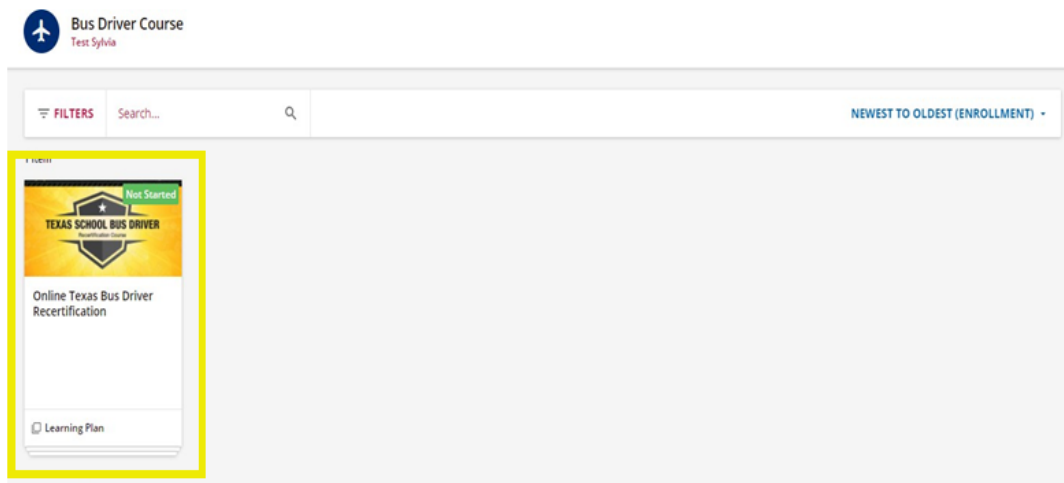
New Password (Required)

Confirm New Password (Required)
changeme

[SIGN OUT](#) [CHANGE PASSWORD](#)

Step 5: After you change the password you will be redirected to your home page with your learning plan that has your courses/sessions.

1. Click on the box that says, “Texas School Bus Driver”.



Bus Driver Course
Test Sylvia

FILTERS Search... NEWEST TO OLDEST (ENROLLMENT)

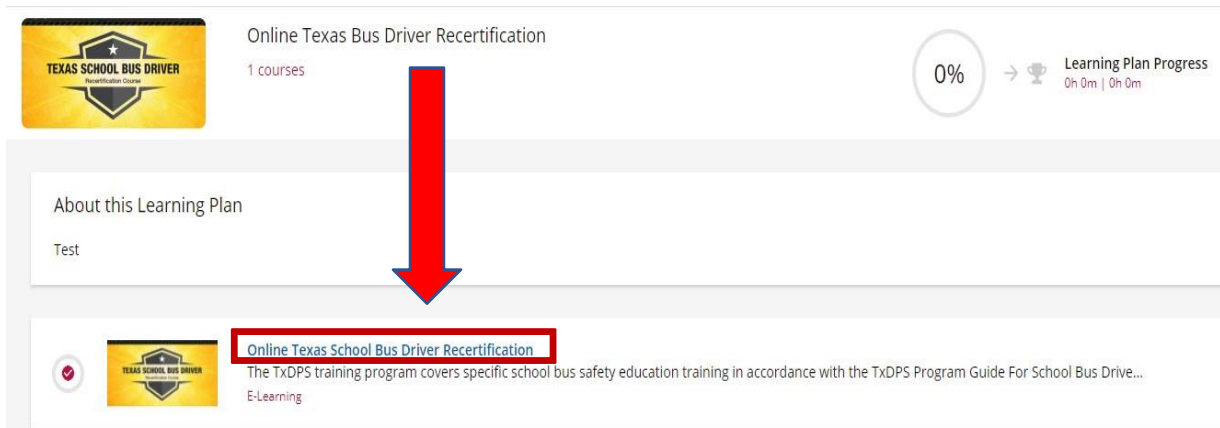
Not Started
TEXAS SCHOOL BUS DRIVER
Recertification Course

Online Texas Bus Driver Recertification

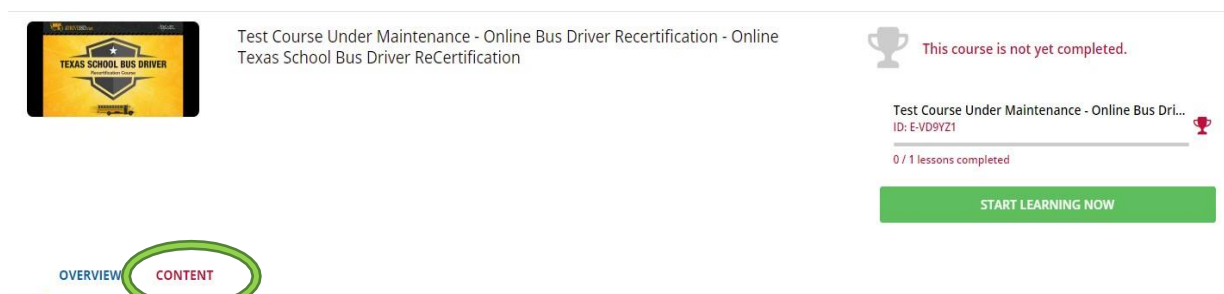
Learning Plan

ESC-20 Online Course Access Guide

2. Click on the text that says “Online Texas School Bus Driver Recertification” shown in the image below with the red box around it.



3. Click on the green “Start Learning Now” button (or you can click on “Content” shown in the image below).



4. Once you have completed the first 10 modules, and get to the “Proctor and Certificate” module. You will need to contact your proctor to schedule the exam.

ESC-20 Online Course Access Guide

- **Before the Exam is started, you must contact your Proctor to schedule the Proctored Exam.**
- **You must complete it in 1 sitting; you are not able to exit the Exam to continue where you left off. Please stay on the same page so your Proctor can access the Exam.**

ESC-20 Online Course Access Guide













DEADLINE: THE COURSE EXPIRES IN 6 DAYS AND 4 HOURS

Online Texas School Bus Driver ReCertification - Spring 2022

[OVERVIEW](#)

[CONTENT](#)

-  Texas School Bus Driver Recertification Course - Introduction SCORM
-  Texas School Bus Driver Recertification Course - Module 1 SCORM
-  Texas School Bus Driver Recertification Course - Module 2 SCORM
-  Texas School Bus Driver Recertification Course - Module 3 SCORM
-  Texas School Bus Driver Recertification Course - Module 4 SCORM
-  Texas School Bus Driver Recertification Course - Module 5 SCORM
-  Texas School Bus Driver Recertification Course - Module 6 SCORM
-  Texas School Bus Driver Recertification Course - Module 7 SCORM
-  Texas School Bus Driver Recertification Course - Module 8 SCORM
-  Texas School Bus Driver Recertification Course - Proctor and Certificate SCORM

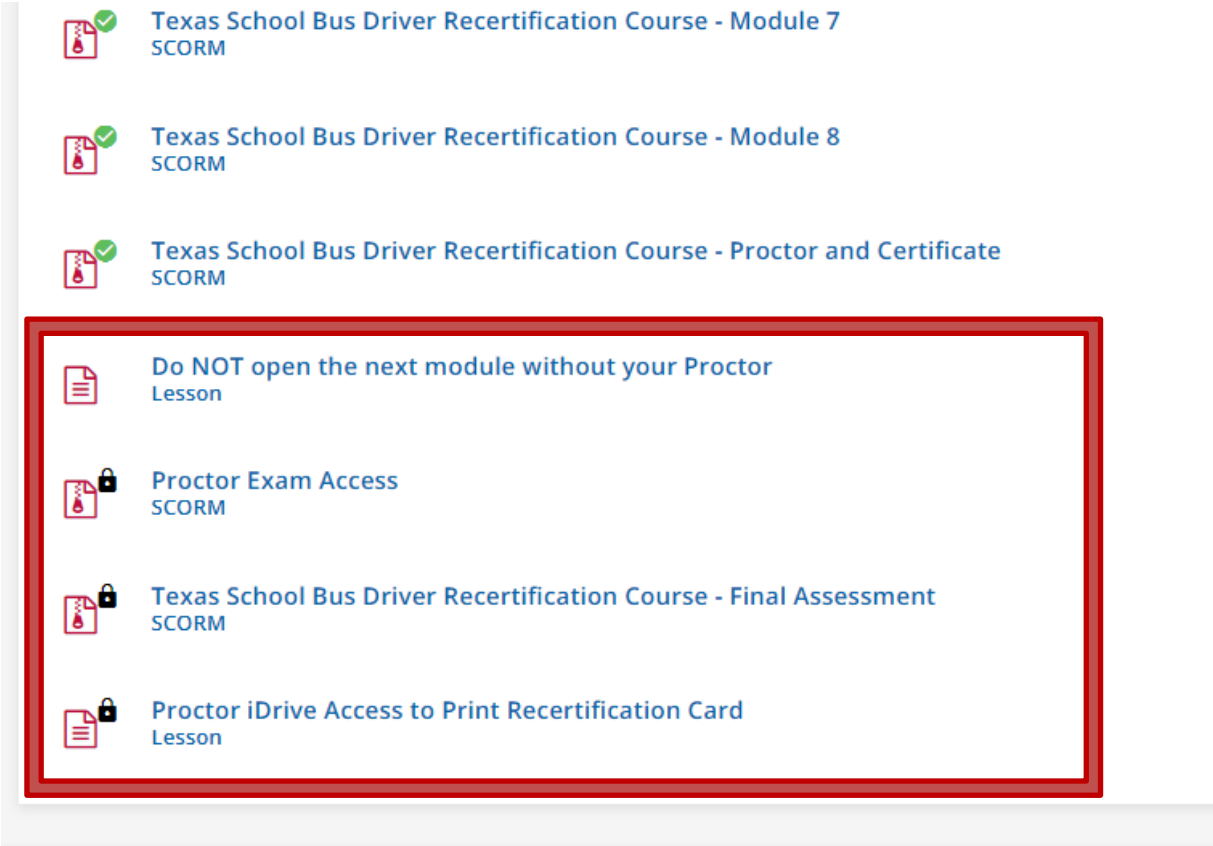


ESC-20 Online Course Access Guide

To access the Exam, once you are ready with the Proctor if you are not already logged into your account, you must log back into ESC-20 University/Docebo: <https://esc20.doceboas.com>.

- The Exam modules shown in the figure below will start to be **unlocked** after you finish your course modules, and you will be able to enter the Exam with your proctor (see image on the next page).
- After you access the “Do NOT open the next module without your Proctor” module, the next module “Proctored Exam Access” will require the Proctor to enter in an exam security code to verify you are being proctored and are ready to take the exam.
- Once that code has been accepted, the exam will unlock, and your proctor will allow you to take the exam.
- The last module will have the link to the iDrive application where the Proctor will print your Recertification Card.

ESC-20 Online Course Access Guide



Texas School Bus Driver Recertification Course - Module 7
SCORM

Texas School Bus Driver Recertification Course - Module 8
SCORM

Texas School Bus Driver Recertification Course - Proctor and Certificate
SCORM

Do NOT open the next module without your Proctor
Lesson

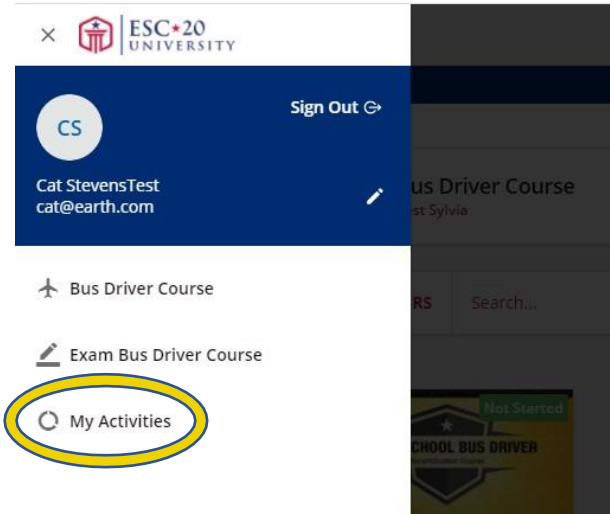
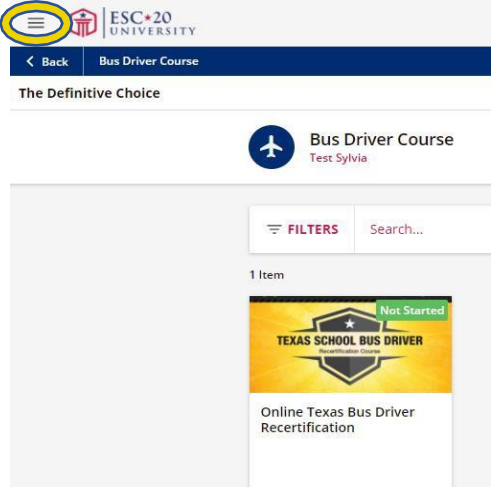
Proctor Exam Access
SCORM

Texas School Bus Driver Recertification Course - Final Assessment
SCORM

Proctor iDrive Access to Print Recertification Card
Lesson

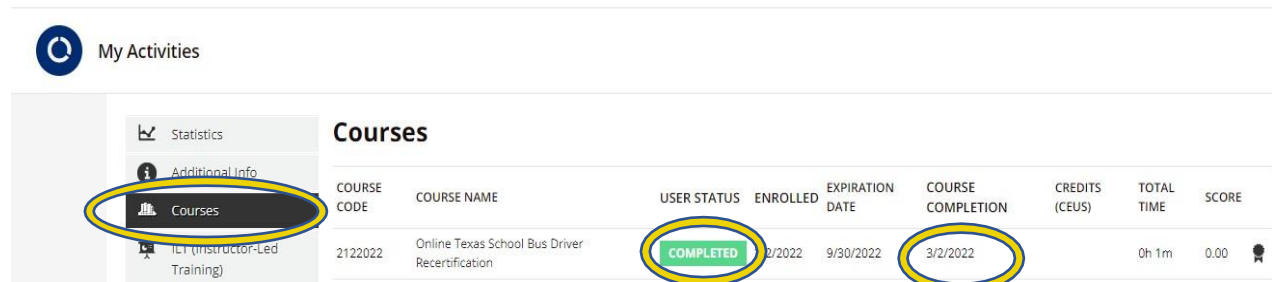
To offer additional confirmation to your proctor and for yourself once you complete the whole course, follow the steps below.

- Click on the 3 horizontal lines (hamburger icon) on the top left-hand corner of the screen.
- Click on the “My Activities” option.



ESC-20 Online Course Access Guide

- Click on “Courses” on the top left-hand side of the screen. This shows the course is complete, your score will be reflected under the “Score” field.



The screenshot shows the 'My Activities' section of a user interface. On the left, there is a navigation menu with options: 'Statistics', 'Additional Info', 'Courses', and 'ILT (Instructor-Led Training)'. The 'Courses' option is highlighted with a yellow circle. The main content area is titled 'Courses' and contains a table with the following data:

COURSE CODE	COURSE NAME	USER STATUS	ENROLLED	EXPIRATION DATE	COURSE COMPLETION	CREDITS (CEUS)	TOTAL TIME	SCORE
2122022	Online Texas School Bus Driver Recertification	COMPLETED	2/2022	9/30/2022	3/2/2022		0h 1m	0.00

ESC-20 University Course Access Guide

Customer Support

- **Registration:** For issues with registering for the Online Recertification course, not receiving the confirmation email, or if your Connect 20 account is disabled.

Connect 20 account disabled? [To re-enable your Connect 20 Account](#)

Get your confirmation email: [Confirmation Email Form](#)

Other registration issues:

Phone: 210-370-5671

Email: central.registration@esc20.net

- **ESC-20 University Support:** For issues within the courses like not being able to move forward to the next module.

Email: ESC20U-support@esc20.net

- **Transportation Services:** For all other problems.

Web: [Transportation Self-Service Forms Website](#)

Phone: 210-370-5203

Email: transportationstaff@esc20.net