

ESC20 University Course Access Guide

Please follow these directions prior to starting your course for the first time.

New User Registration in ESC20 University

Step 1: Accessing ESC20U

In Connect 20, go to *Play My Online Sessions*, click on the *Open* button under the *In Progress* tab. The *Open* button will redirect you to ESC20 University where you will be accessing your course. *See below.*



Step 2: Sign-in to ESC20U

- Use the same email used in Connect 20 to sign-in. The default password is welcome1.
- Click on the green Sign In button. See below.





Step 3: Accept Terms & Conditions

Once you enter your username (email) and password (welcome1), you will be required to accept the terms of the privacy policy page (Default policy) and the "Terms & Conditions."

Step 4: Create a New Password

After agreeing to the Terms & Conditions page, you will be required to "Change Password." Enter your default password **welcome1** and create a new password (This can be whatever you want, or the same one used in Connect 20). Confirm the new password and select **Change Password**. *See below*.

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New Password (Required)	
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Confirm New Password (Required)	
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Step 5: Accessing your Course

Once you update your password, you will be redirected to the home page with your courses/sessions. *See below.*

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Existing ESC20 University Users

Step 1: Accessing ESC20U

In Connect 20, go to *Play My Online Sessions*, and click on the *Open* button under the *In Progress* tab. The *Open* button will redirect you to ESC20 University where you will be accessing your course. *See below.*

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Step 2: Sign-in to ESC20U

Sign-in with your existing ESC20 University email and password.



Step 3: ESC20U Home Page

Once you click on the green *Sign-in* button, you will be redirected to your Home Page that will include your courses. The figure below shows a locked course, but your course will be open and ready to access.

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Customer Support

For issues with

- Registration of an online course
- Not receiving the confirmation email after registering for a course, or if
- Your Connect 20 account is disabled.

ESC-20 Registration (210) 370-5671 <u>central.registration@esc20.net</u>

ESC20 University Support

For issues with the course itself, such as not being able to move forward to the next module.

ESC20U-support@esc20.net