

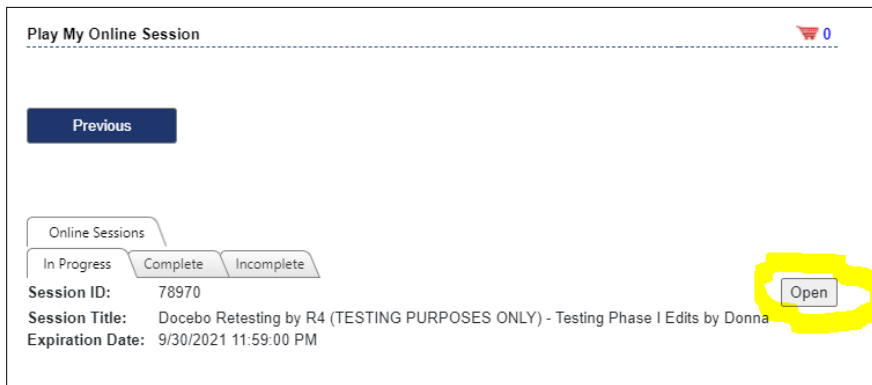
ESC20 University Course Access Guide

Please follow these directions prior to starting your course for the first time.

New User Registration in ESC20 University

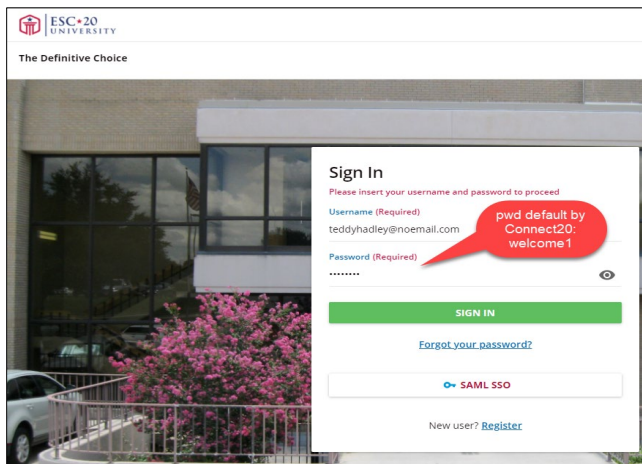
Step 1: Accessing ESC20U

In Connect 20, go to **Play My Online Sessions**, click on the **Open** button under the **In Progress** tab. The **Open** button will redirect you to ESC20 University where you will be accessing your course. See below.



Step 2: Sign-in to ESC20U

- Use the same email used in Connect 20 to sign-in. The default password is **welcome1**.
- Click on the green **Sign In** button. See below.

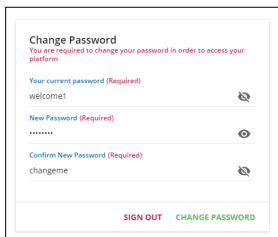


Step 3: Accept Terms & Conditions

Once you enter your username (email) and password (welcome1), you will be required to accept the terms of the privacy policy page (Default policy) and the “Terms & Conditions.”

Step 4: Create a New Password

After agreeing to the Terms & Conditions page, you will be required to “Change Password.” Enter your default password **welcome1** and create a new password (This can be whatever you want, or the same one used in Connect 20). Confirm the new password and select **Change Password**. See *below*.



Change Password
You are required to change your password in order to access your platform.

Your current password (Required)
welcome1

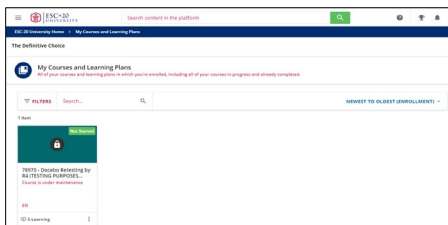
New Password (Required)

Confirm New Password (Required)
changeme

SIGN OUT CHANGE PASSWORD

Step 5: Accessing your Course

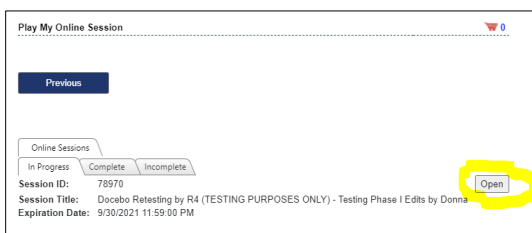
Once you update your password, you will be redirected to the home page with your courses/sessions. See *below*.



Existing ESC20 University Users

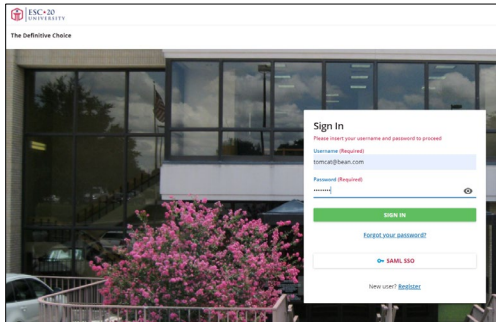
Step 1: Accessing ESC20U

In Connect 20, go to **Play My Online Sessions**, and click on the **Open** button under the **In Progress** tab. The **Open** button will redirect you to ESC20 University where you will be accessing your course. See *below*.



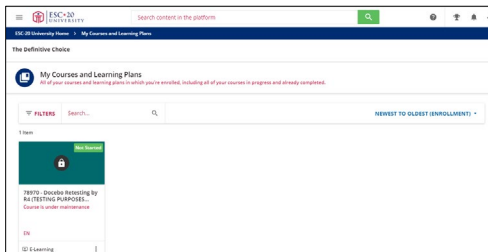
Step 2: Sign-in to ESC20U

Sign-in with your existing ESC20 University email and password.



Step 3: ESC20U Home Page

Once you click on the green **Sign-in** button, you will be redirected to your Home Page that will include your courses. The figure below shows a locked course, but your course will be open and ready to access.



Customer Support

For issues with

- Registration of an online course
- Not receiving the confirmation email after registering for a course, or if
- Your Connect 20 account is disabled.

ESC-20 Registration

(210) 370-5671

central.registration@esc20.net

ESC20 University Support

For issues with the course itself, such as not being able to move forward to the next module.

ESC20U-support@esc20.net